

Important Information for Mobile Workers using InfoSoft NI Apps for remote document delivery

The solution consists of 2 parts:

A) Mobile Document Scanner

B) Android Smartphone with ISNI Document Delivery App Installed

Mobile Documents Scanner



<u>Scanner Charging</u> – Insert the Mini USB cable to the smallest port at the back of the scanner. Plug the other side into a USB power source





Last Updated: September 10, 2013

Mobile App – AFD Delivery



Shortcut for this App is on your phone's home screen

Scanning and Delivering Documents

Prerequisites:

- 1) Ensure Scanner is charged
- 2) Ensure Phone is charged
- 3) Ensure the Phone has Wi-Fi turned on and Mobile Data turned on

Samsung Galaxy X-Cover 2 instructions:

A) unlock the keyboard

B) pull down the top menu bar – you will see a horizontal bar ensure the Wi-Fi icon is green (if it's not - touch it) and ensure that Mobile Data icon is green (if it's not - touch it) [you might have to drag the bar to the left to show the Mobile Data icon]





Last Updated: September 10, 2013

1) Turn the scanner ON – <u>Press and hold</u> power button until the lights on the scanner Flash. Wait until scanner lights are solid. Solid Blue and Solid Green (battery) like on picture below



2) Scan documents one by one as per picture below. After scanning each document wait for the Blue light on the scanner to become solid before scanning the next document

	THESE HE In the Advertures and Water 2010	Hardbard Control Contr	
	Corner of scanned document goes here		
	(InfoSoft	NI	
	ISNI – Motorola ES400 MW Info Doc	la ES400 Devices with InfoSoft NI Apps	
	Status Bar— ⊕ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪ ₪	al is shown. It needs to show one of the	
	following icons: "G", "E", "H", "3G" If neither of these icons is shown then your device has NO mobile App will be working in an OFFLINE mode.	internet connection and your ISNI provided	
7	MOBILE INTERNET CONNECTIO	ON TURNED OFF	



3) Once Finished scanning all the documents take your Smartphone. You can observe the Orange Wireless Icon flashing on the top left hand side of the phone as per picture below – this means the scanner is wirelessly delivering the documents to the Smartphone



4) On the Smartphone and open the AFD Delivery application



5) Main App screen will show as per picture below. Press New Job





Last Updated: September 10, 2013

6) New Job screen will show all the scanned pictures that were delivered into the phone. If these aren't all pictures that you scanned please wait until they are delivered. Press Refresh to refresh contents of the folder once new images are delivered.

🕅 👐 🕞 🖻	30	21:34			
((@ NewJob					
Job No: afd13 Done					
Send	Refresh	Delete			
and 13th afd13 add 13th \checkmark q w e r t y u i o p					
a s d f g h j k l					
↑ z x	c v b	n m 🗠			
123 Sym 🗱	English(UK)	. Next			



Last Updated: September 10, 2013

7) If you want to view bigger size of an image touch it and a full screen preview will show



8) Enter Job No using the on-screen keyboard and pick images that you want to deliver as part of this job. Once finished press Send.





Last Updated: September 10, 2013

9) After pressing send the application will return to the main screen. You can observe the Status. There is a spinning animation above the New Job button while the application is delivering files. You can create a new job while application is delivering previous one. The new job will be delivered after the current one is finished.

🖾 🕸 🕞 🖻 🛛 🔌 🕌 📶 🛑 21:35				
Matheory AFD Delivery delivery is in progress				
New Job				
Settings				
Status: Sending job afd13 photo 2 of 2 Jobs in queue 3 Indicates there are 3 jobs to be sent				
Connection Status: Connected to Mobile Data Network				
A.F. DAVISON LTD PROFESSIONAL HAULAGE & STORAGE SINCE 1966 Powered By : Buscheke				



Last Updated: September 10, 2013

10) After the application has delivered all the jobs the spinning animation will disappear and the status will say : Idle

Jobs in queue will say 0

New JobSettingsStatus: IdleJobs in queue: 0Connection Status: Connected to Mobile Data Network
Settings Status: Idle Jobs in queue: 0 Connection Status: Connected to Mobile Data Network
Status: Idle Jobs in queue: 0 Connection Status: Connected to Mobile Data Network
Jobs in queue: 0 Connection Status: Connected to Mobile Data Network
Connection Status: Connected to Mobile Data Network
A F DAVICONLITE
A.F. DAVISON LTD PROFESSIONAL HAULAGE & STORAGE SINCE 1966 Powered By : Blushako

ISNI Doc Delivery App – Android - Mobile Worker Important Info Version 1.0



Troubleshooting

ISSUE	SOLUTION
Images are not being delivered from Scanner to	Check Wi-Fi is turned ON - on the Smartphone
Smartphone	
	Turn OFF the scanner. Turn the scanned back ON.
	Wait 3 minutes. Check if images were delivered.
Jobs are staying in the queue	Check the Smartphone battery is at least 30%
	charged. If not charge it. (Smartphone will turn
	internet connection off earlier if battery is low)
	Internet connection issue. Move to a better
	coverage area. Confirm you can see 3G or H
	images near signal bars on Smartphone
Scanned document is stuck	Press and hold gray button on bottom, back left
	hand side of the scanner and remove paper out of
	the scanner. Release the gray button.
	Rescan the document.
There is a mark on each scanned document on the	Clean the scanner using the Scanner Cleaning Tool
same place	
Smartphone application won't start, has crashed	Restart the Smartphone
or is stuck	

Support Contact Details

Email: support@infosoftni.com

Phone: 028 9043 7010